



819 Superior Ave.
Tomah, WI 54660
Public Works (608)374-7430 | Utilities (608) 374-7431

Deferred Payment Agreement

Date: _____

Account #: _____

Name of customer: _____

Customer phone number: _____

Address of property: _____

Agreement made by and between the City of Tomah Water Utility and Customer.

Customer hereby acknowledges that he/she is unable to pay the outstanding bill for utility service provided to the above address in the amount of \$_____.

The parties wish to enter this Deferred Payment Agreement pursuant to PSC 185.38, Adm. Code, and agree to the following terms and conditions:

(1) The City of Tomah Water Utility will not disconnect utility service provided the customer:

(a) **AGREES TO PAY IN FULL ANY BILL FOR CURRENT SERVICES BY THE DUE DATE!**

(b) Pays 50% of the outstanding bill, being \$_____ immediately;

(c) Pays the remaining outstanding balance in up to four installments on the dates as set forth below.

\$_____ on _____ \$_____ on _____

\$_____ on _____ \$_____ on _____

- (2) If a customer does not fulfill the terms of this Deferred Payment Agreement and there has not been a documented significant change in the customer's ability to pay since the Agreement was negotiated, **the utility shall have the right to disconnect the utility service and shall not be required to offer a subsequent Deferred Payment Agreement prior to disconnection.**
- (3) Any payments received under this Agreement will be applied first to the agreed upon installment payments, with the remaining amount being applied to current charges.
- (4) In the event service is disconnected, it shall not be reconnected without payment of all past due charges and payment of the reconnection charge (\$30.00).
- (5) The failure of the City of Tomah Water Utility to insist upon strict observance of this Agreement shall not be construed as a release of any right of the City, including discontinuance of service.
- (6) Pursuant to section (4) of the PSC 185.38, Adm. Code, you are hereby notified as follows:
- (a) You have the right to suggest a different payment arrangement;
 - (b) If you believe the terms of this Agreement are unreasonable, **DO NOT SIGN IT.**
 - (c) If you and the City of Tomah Water Utility cannot agree on terms, you may ask the Public Service Commission to review the disputed issues;
 - (d) If you sign this agreement, you agree that you owe the amount due under the Agreement; and
 - (e) Signing this Agreement does not affect your responsibility to pay for your current service. **Allowing any bill for current service to become delinquent places you in default of this Agreement.**

City of Tomah

Customer

Signature

Signature

Date

Date

Payments can be made by cash, check, and credit/debit card

***Credit/debit card payments can be made at www.tomahwi.gov or by phone
at (608)374-7430.***